

# **APSE Update**

#### **Transport and Mechanical** Group Meeting 9 January 2009

## Pat Taggart, Principal Advisor, APSE

Association for Public Service Excellence www.apse.org.uk Email: enquiries@apse.org.uk



For your diary – forthcoming meetings



• Tuesday 31 March 2009

• Host Required

Association for Public Service Excellence www.apse.org.uk Email: enquiries@apse.org.uk LOCAL SERVICES

#### **AVIEMORE 2009**



- 5 8 May 2009
- Topics for inclusion into seminar
- Exhibition 35 external, 17 internal so far
- Transport news Facts magazine



# **APSE National Update**



- APSE has recently published its latest research paper on:
- 'Governance, neighbourhoods and service delivery' and one on 'exploring the economic footprint of public services'
- This ground breaking piece of research examines the best operational arrangements for local authorities, delivering services at a neighbourhood level, and how to best secure due governance arrangements with the critical involvement of elected members
- Research will now also be carried out in Scotland with West Lothian Council/APSE part funding
- Further research hopefully to be carried out using other Scottish Authorities







- APSE continues to discuss the use of performance networks data with the 'Ffynnon' national performance system for Wales and is launching a pilot project in November. APSE is also exhibiting at the WLGA open day on 12/13 November
- APSE has met with the Welsh Audit Office with regard to school meals catering performance in Wales and is collaborating on a project on school meals performance for Welsh authorities

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#### **Future Research**



- The Strategic capacity of local authorities APSE/Inlogov 1<sup>st</sup> Stage March 2009
- Maximising community and local economic benefits of service delivery APSE/CLES - March 2009

 Green Tendering Toolkit APSE/Enviro Centre - September 2009 (Looking at sustainable procurement building green & sustainable issues into procurement contracts)

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# **APSE Services Update**



- Lifelong learning and development continues to develop courses on the new law surrounding corporate manslaughter, new CDM regulations and leadership
- The best value consultancy continues to develop positive relationships with member authorities facing service reviews and efficiencies pressures helping clients deliver meaningful outcomes to improve services
- The successful launch of APSE's interim solutions service has seen over 80 experienced manager's sign up to deliver interim management. APSE's survey solutions service under the best value consultancy has seen member benefit from APSE experience in customer satisfaction and engagement services



Performance Networks



- SCOTTISH WINNERS
- Best performer for building maintenance
- CLACKMANNANSHIRE

- Most improved in highways and winter maintenance
- GLASGOW CITY COUNCIL







## • GARY MOONEY

#### • gmooney@apse.org.uk

Association for Public Service Excellence www.apse.org.uk Email: enquiries@apse.org.uk



Contact details



Pat Taggart Principal Advisor

#### **APSE**

Floor 11, Council Offices Almada Street Hamilton ML3 0AL

Tel 01698 454015 Fax 01698 454183 Email: ptaggart@apse.org.uk Web: www.apse.org.uk

Association for Public Service Excellence www.apse.org.uk Email: enquiries@apse.org.uk





# H & S Update



- Last meeting 2 December 2008
- Risk Management
- Manual Handling
- Next meeting 4 March 2009
- Agenda items: Focus on HAVS and Impacts, self screening prior to employment, issues among trades

