



# ***APSE Update***

***Building and Housing Services Group Meeting***

***28 November 2008***

***Pat Taggart, Principal Advisor, APSE***

Association for Public Service Excellence  
[www.apse.org.uk](http://www.apse.org.uk)  
Email: [enquiries@apse.org.uk](mailto:enquiries@apse.org.uk)

**LOCAL SERVICES**  
**LOCAL SOLUTIONS**

## *For your diary – forthcoming meetings*



- Seminar 5 – 8 May 2009
- Friday 27 March 2009
- Host Required

# APSE National Update



- **APSE has recently published its latest research paper on:**
- ***'Governance, neighbourhoods and service delivery' and one on 'exploring the economic footprint of public services'***
- **This ground breaking piece of research examines the best operational arrangements for local authorities, delivering services at a neighbourhood level, and how to best secure due governance arrangements with the critical involvement of elected members**
- **Research will now also be carried out in Scotland with West Lothian Council/APSE part funding**
- **Further research hopefully to be carried out using other Scottish Authorities**

# Wales



- **APSE continues to discuss the use of performance networks data with the 'Ffynnon' national performance system for Wales and is launching a pilot project in November. APSE is also exhibiting at the WLGA open day on 12/13 November**
- 
- **APSE has met with the Welsh Audit Office with regard to school meals catering performance in Wales and is collaborating on a project on school meals performance for Welsh authorities**
-

# Future Research



- **The Strategic capacity of local authorities – APSE/Inlogov 1<sup>st</sup> Stage March 2009**
- **Maximising community and local economic benefits of service delivery APSE/CLES - March 2009**
- **Green Tendering Toolkit APSE/Enviro Centre - September 2009**

# APSE Services Update



- **Lifelong learning and development continues to develop courses on the new law surrounding corporate manslaughter, new CDM regulations and leadership**
- **The best value consultancy continues to develop positive relationships with member authorities facing service reviews and efficiencies pressures helping clients deliver meaningful outcomes to improve services**
- **The successful launch of APSE's interim solutions service has seen over 80 experienced manager's sign up to deliver interim management. APSE's survey solutions service under the best value consultancy has seen member benefit from APSE experience in customer satisfaction and engagement services**
- **Performance networks is entering into Year 10 and the PN seminar is selling out quickly with about 350 delegates. If you haven't booked then best to do so as it is on 4/5 December 2008 in Blackpool**

•  
Association for Public Service Excellence  
[www.apse.org.uk](http://www.apse.org.uk)  
Email: [enquiries@apse.org.uk](mailto:enquiries@apse.org.uk)

**LOCAL SERVICES**  
**LOCAL SOLUTIONS**

# STAFF CHANGE



- GARY MOONEY
- [gmooney@apse.org.uk](mailto:gmooney@apse.org.uk)



Contact details

*Pat Taggart Principal Advisor*

## **APSE**

Floor 11, Council Offices  
Almada Street  
Hamilton  
ML3 0AL

**Tel 01698 454015**

**Fax 01698 454183**

**Email: [ptaggart@apse.org.uk](mailto:ptaggart@apse.org.uk)**

**Web: [www.apse.org.uk](http://www.apse.org.uk)**

Association for Public Service Excellence  
[www.apse.org.uk](http://www.apse.org.uk)  
Email: [enquiries@apse.org.uk](mailto:enquiries@apse.org.uk)



**LOCAL SERVICES  
LOCAL SOLUTIONS**



# H & S Update



- Last meeting 1 Sep 2008
- Risk Management
- Manual Handling
- Next meeting March 2009
- Agenda items: Focus on HAVS and Impacts, self screening prior to employment, issues among trades