Transforming Neighbourhoods Programme Aim:

"To reduce the gap between neighbourhoods as measured by key **economic**, **social** and **environmental** indicators and citizen experiences. This is to be achieved via increasing awareness and understanding between LSB partners of their respective roles and activities, leading to more collaborative citizen-focused working; targeted and co-ordinated interventions and the alignment and prioritisation of resources to tackle the greatest needs."

Cardiff Local Service Board Local Delivery Agreement

'Neighbourhoods' mapping exercise

- 6 police 'neighbourhoods'
- 4 health areas
- 4 (different) fire service areas (+ bit for Vale)
- Variety of council operational areas
- 29 electoral wards
- 50+ PACT areas
- 203 Lower Super Output Areas
- Never mind citizen definition!

'Neighbourhoods' mapping exercise

Balance needed:

- Teams need to be close enough to 'ground level' to be *relevant* to individual neighbourhoods

But

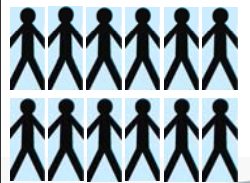- Not so many teams that it's impossible to populate them with senior enough managers to affect significant change

6 Neighbourhood Police Teams

Llanishen & Llanedeyrn

Fairwater

Rumney & St Mellons

Canton & Ely

Roath & Cathays

City & Bay

The Cardiff Neighbourhood Management Model – step 1

Neighbourhood Police Inspector, Sgts, PCs, PCSOs and Specials

Neighbourhood Policing Model

(already in place)

The Cardiff Neighbourhood Management Model – step 1

Neighbourhood Police Team

Other locality-based staff (e.g. Communities First, RSLs, voluntary organisations, head teachers, Youth Services, Social Services, Fire Station Commanders, district housing officers, clinics, wardens etc.,)

Resources largely already in place but not co-ordinated or joined up

The Cardiff Neighbourhood Management Model – step 2

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Neighbourhood Police Team

Other locality-based partners

If we could join these two boxes up and co-ordinate as 'teams' we would have the basis of multi-agency neighbourhood management…but we'd be no further forward than the English pathfinders

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**How do we involve mainstream non geographical services ?**

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• Cardiff Council has approximately 130 operational managers – very senior managers – who have largely city-wide responsibilities within their particular silos.

E.g. Martin Murphy – Part of HANR, OM for housing management & neighbourhood renewal

What if, in addition to his 'day job', we gave Martin a geographic responsibility for intelligence-led, problem-oriented neighbourhood management …..
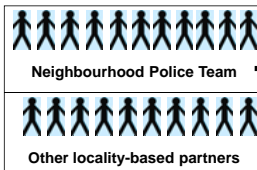

Martin Murphy
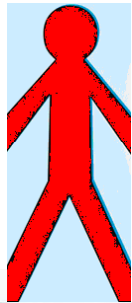
CARDIFF
CAERDYDD

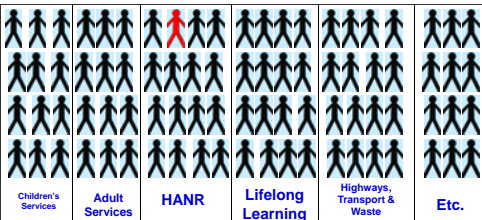Senior Cardiff Council operational manager with generic/city wide responsibilities (day job)

PLUS

Additional geographic responsibility for Ely, Caerau, Canton and Riverside
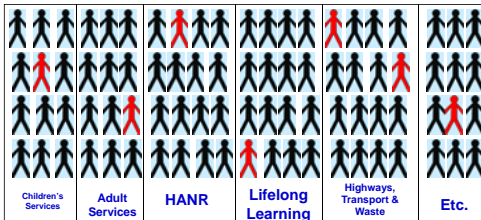

The Cardiff Neighbourhood Management Model – step 3

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Neighbourhood Police Team

Other locality-based partners

Martin Murphy, OM

130 OMs divided across 6-12 neighbourhood management teams…

The Cardiff Neighbourhood Management Model – step 3

CARDIFF
CAERDYDD

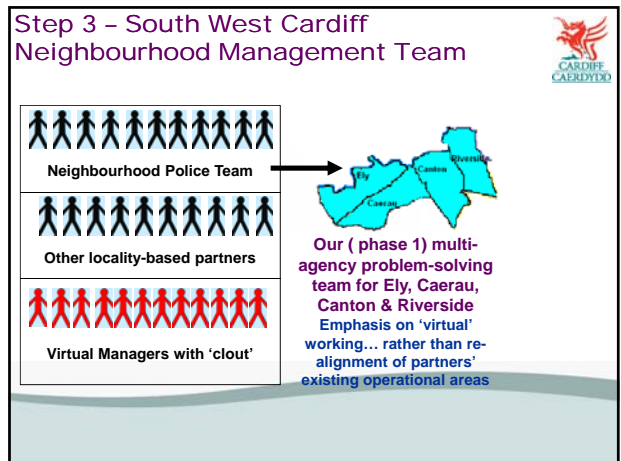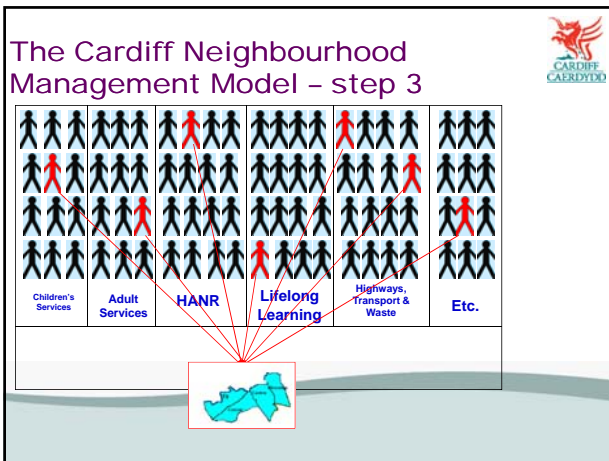Children's Services | Adult Services | HANR | Lifelong Learning | Highways, Transport & Waste | Etc.

Cardiff Council's Operational Managers (including Martin) divided across service area silos

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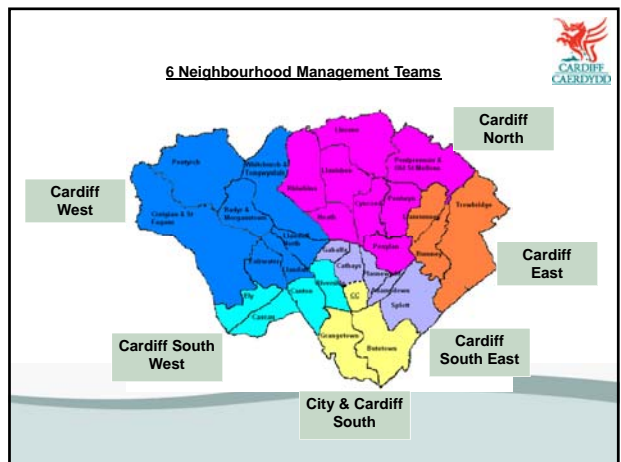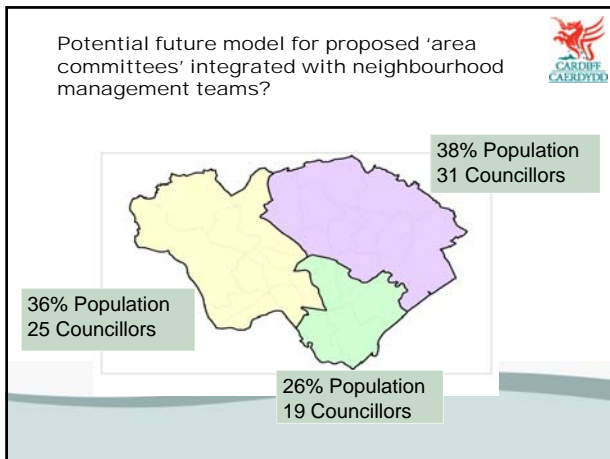**The Cardiff Neighbourhood Management Model – step 3**

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Children's Services | Adult Services | HANR | Lifelong Learning | Highways, Transport & Waste | Etc.

More OMs from different service areas are identified…

The Cardiff Neighbourhood Management Model – step 3

Children's Services | Adult Services | HANR | Lifelong Learning | Highways, Transport & Waste | Etc.

Step 3 – South West Cardiff Neighbourhood Management Team

Neighbourhood Police Team

Other locality-based partners

Virtual Managers with 'clout'

Our (phase 1) multi-agency problem-solving team for Ely, Caerau, Canton & Riverside Emphasis on 'virtual' working… rather than re-alignment of partners' existing operational areas

LSB 'pilot status' programme

- Brought partners together in locality focused problem-solving teams
- Resulted in significant programme-bending to Communities First areas
- Attracted national (WAG, Home Office and DCLG) attention
- Made real differences to local communities

6 Neighbourhood Management Teams

Cardiff North

Cardiff West

Cardiff East

Cardiff South West

Cardiff South East

City & Cardiff South

Councillors & Population per neighbourhood area

Cardiff West
18.4% Population
14 Councillors
4 Lib Dem
6 Con
4 Plaid

Cardiff North
27.6% Population
20 Councillors
11 Lib Dem
9 Con

Cardiff East
11.1% Population
8 Councillors
1 Lib Dem
2 Con
5 Lab

Cardiff South West
15.8% Population
11 Councillors
5 Lib Dem
3 Plaid
3 Labour

Cardiff SouthEast
11.9% Population
9 Councillors
7 Lib Dem
2 Labour

City & Cardiff South
15.1% Population
10 Councillors
10 Lib Dem

How do ward councillors link with their neighbourhood management team?

• Existing community engagement mechanisms (e.g. PACTs, LPGs, JAMs etc.) that feed priorities/concerns to NM teams

• Existing member-officer relationships as officers should be engaged with neighbourhood management process

• Cardiff South West model – pre-meetings with NM team chair

• New neighbourhood Officers (x6) – job description includes ward member liaison role

• Proposed interactive features of Proud Capital LSB website

• Contact NM team chair and ask for issue to be raised

Potential future model for proposed 'area committees' integrated with neighbourhood management teams?

38% Population
31 Councillors

36% Population
25 Councillors

26% Population
19 Councillors

Benefits of 'area committee' or 'area forum' approach for neighbourhood management

Provides a structured and public way to:

- Allow all ward councillors to hold council service areas to account for their engagement/involvement in improving Cardiff's neighbourhoods
- Allow councillors to hold other agencies (e.g. police, fire, health etc.) to account for their engagement/involvement in improving Cardiff's neighbourhoods

Any Questions?