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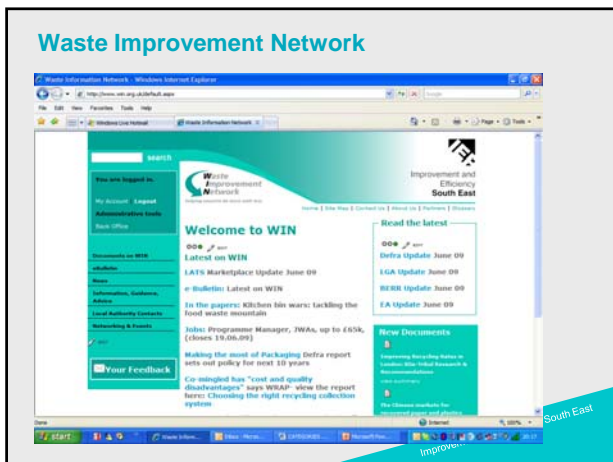
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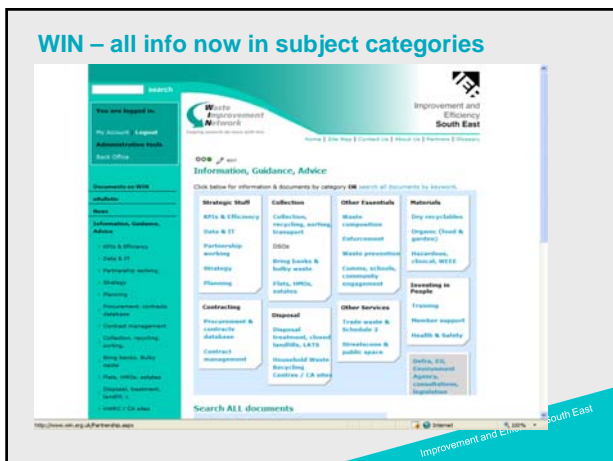
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### E-bulletins / "spotlight on" features ...



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### ... toolkits e.g. Self-Assessment Service ...



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### Key performance indicators KPIs

What is going to help us give an indication of performance?

- Waste arisings per head
- Cost per head (collection + disposal)
- Cost per head (collection + disposal) per 1% recycling
- DRY recycling (% or kg per HH), removing green from the calculation
- Kitchen waste (include home composting?)
- Green waste composted % (include home composting)
  
- Waste collection including communication and enforcement policies are in place covering:
  - presentation of waste (time, place, receptacle);
  - maximising recycling
  - minimising waste;
  - tackling contamination.

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### Efficiencies 'healthcheck'

- Operations (collections)
  - Staff, rounds
- Partnerships
  - Have you really maximised the opportunities?
- Policies
  - What are they?
  - Are they communicated and enforced effectively?
- Contract management
  - Are you managing your contract according to best practice?
- Procurement
  - Procuring the right service
  - Costs of running the procurement

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### New Free Documents Service

- Save £££ with WIN's new FREE documents and reports service (links through to brochure)
- If you need any document – WIN can get it for you!



- documents created in the procurement process;
- partnership documents;
- service specifications;
- facility specifications;
- policy and strategy documents and plans.

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### Other projects

- Documents service
- Just launched
- We can supply free documents and reports from other councils – on procurement, partnerships, strategy or policy
- Efficiencies 'brochure'
  - This highlights our 'winning ideas'
  - Links through to information on WIN
- DSO healthcheck (South East)
  - This is part of our DSO efficiencies work
  - Looks at operational issues in the main
- Partnership forum
  - Sharing information, lessons learned
  - Mutual support!

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