



Comprehensive Area Assessment – APSE response

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Progress...

•1980s – introduction of private sector approaches – VFM, customer care, PIs, risk assessment...

•1990s – formalised approach – BV, O&S, service reviews and inspections, customer satisfaction

•CPA – joined up working, partnership working

•CAA – focus on place rather than provider

•Approach now embedded

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CAA – fundamentals (1)

•CAA to start in 2009

•Holistic, independent, prospects and QoL

•Service users and citizens at the centre

•Focus on

- the vulnerable, reducing discrimination and inequalities
- Sustainable communities strategies / LAAs
- Councils as leaders and shapers of the communities they serve

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CAA – fundamentals (2)

•Future focus

•Councils, health bodies, police, fire and rescue and others

•Developed and delivered jointly by inspectorates

•Tailored to the priorities of each area

•Outcomes most in need of improvement

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CAA – components (1)

•Area risk assessments

•How well partnership works – understanding, priorities, organisation, manage risks achievements

•Jointly agreed by inspectorates

•Working across traditional boundaries

•Individuals held accountable, but accountability shared

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CAA – components (2)

•Performance information

- New PI set by different comparator groups, management info, accuracy, ease of collection
- Data collected once and shared

•Direction of travel

- Assess authority's rate of improvement, changed to reflect community leadership role and more emphasis on partnership working
- score – 4 categories

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CAA – components (3)



•Use of resources

- Efficiency, VFM, financial mgmt, governance, accountability
- Focus on commissioning and procurement, and wider definition of resources
- Managing money; the business; other resources
- Score – 1 to 4

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CAA – components (4)



•Inspection

- justification is assurance; diagnosis; accountability; promotion of improvement
- inspection triggered by area risk assessments
- rolling programme for limited number of services – looked after children, the vulnerable and minimise impact on public of offenders
- may be by a single or multiple inspectorates
- more coordinated inspection activity

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CAA – components (5)



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CAA - Timetable



- Final CPA performance assessments - end of 2008/start of 2009
- Final CAA methodology - early 2009
- First CAA results – October 2009
- New PI set - April 2008
- New style LAAs – June 2008

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CAA - issues



• APSE welcomes -move to area assessment – reflection of local priorities and issues, e.g. deprivation levels

•Accountability

•Capacity

•Place v Provider

• PI set

- some are still process based
- role for local alternatives

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