

Vicky Clark
Anti-Social Behaviour Coordinator





- October 2003 the Government published, 'Together', an Anti-Social Behaviour Action Plan.
- 50 Together Action Areas were identified and asked to do the following:
  - Commit to tackling anti-social behaviour, and to put the needs of the law-abiding majority first;
  - Identify the 25 worst anti-social behaviour cases in their area. This may be an individual, a group or even an area;
  - Implement an action plan designed to address these cases and the problem more widely, using the full range of legal powers;
  - Develop and implement a communications strategy, appropriate publicity of the cases, actions taken by local agencies and the involvement of local people in the response;



- Respect Action Plan launched January 2006
  - Sets out a framework of powers
  - Approaches to promote respect positively
  - Bear down uncompromisingly on anti-social behaviour
  - Tackle its causes
  - Offer leadership and support to local people and local services



#### Respect Action Area

- 40 areas announced in December 2006
- Commitment to deliver:
  - Family Intervention Programme
  - Parenting
  - Face the People
  - Tools and Powers
  - Respect Housing Standard





# Family Intervention Programme

- NCH Families Project developed in 2003
- Capacity of 12 families on an outreach basis
- Further funding agreed October 2006
- Extension of project to 16 families on outreach / 4 families in dispersed tenancies
- Secondment of staff from RSL and Police
- Move to new premises





### Parenting

- Recruitment of two Senior Parenting Practitioners to ASB Team
- DfES to fund training of 20 practitioners to deliver programmes
- Further funding confirmed for commissioning of services
- Development of Parenting Strategy





## Face the People

- Dialogue between local people and services
- Regular and systematic 'face the people' briefings
- Open to the public and community groups and involve a senior representatives from the police and local authority





#### **Tools and Powers**

- Keen to ensure that all the tools and powers are used in the most appropriate manner
- Case Intervention Panel
- Update of Anti-Social Behaviour Policy and Procedure guidance
- Quick reference guide for practitioners





- Outlines the standards of service tenants can expect when RSL's are dealing with antisocial behaviour
- BwD Preferred Partnership Agreement
- Two RSL's within BwD signed up to Standard
- Respect Action Day 31<sup>st</sup> May 2007
- Identification of support from CSP





- Delivery of Respect commitments
- Together Action Area funding through LAA:
  - Continued employment of Case Manager
  - Victim and witness reassurance
  - Environmental Improvements
  - Training









Norman McColl

Alcohol Harm Reduction Officer





#### Safe Haven Bus







#### Mission Statement

- The Safe Haven Project is a multi-agency initiative to meet the needs of any person visiting Blackburn and Darwen's pubs and clubs on a Friday and Saturday night. It is the first point of contact for those whose wellbeing is threatened by:
  - Inability to get home
  - Illness or injury
  - Emotional distress
  - Or other vulnerability



### People in the Town Centre...

- The majority of people:
  - Don't break the law
  - Get home safely
  - And have a great time!
- However...



## Safe Haven Project

- Safe Haven exists for those who experience difficulties
- These can be wide-ranging:
  - Injury
  - Inability to get home
  - Emotional distress
  - Separated from friends
  - The list goes on…



## Safe Haven Project

- Takes good practices from other projects
- Provides a safe and controlled environment
- Is manned by staff, specialists...
- ...and volunteers.



#### Services We Offer

- We provide a safe haven
- Basic first aid
- Someone to talk to
- Provide information and contacts
- Help people get home
- We will **NOT** pay for taxis!
  - (as a rule)



#### Our Prime Function

To get people in need home safely



#### Role of the volunteer

- To ensure each client is assessed to ensure correct referral.
- To complete a "Client Contact Sheet" for each client that arrives at the Safe Haven Bus, and advise the Team Leader of its completion.
- To co-operate with all partners working within the project.



# Top Four Questions (from volunteers)

- 1. Will I be safe?
- 2. Will I be left alone?
- 3. Is there someone I can talk to?
- 4. Where is the toilet?

