# Dumfries and Galloway Council Café DG training

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## Background

- 16 Secondary schools
- 4 combined primary secondary
- Dumfries and Galloway covers 2,380 square miles
- Currently have a 3 week menu cycle



#### Secondary Launch of Hungry for Success September 2006





#### Has it been a Success?

- Yes, viewed as a success in terms of complementing the secondary nutritional standards. No significant downturn in business as previously experienced in primary sector.
- Meal Deal 1 what was our "2 course special" is now top of league table accounting for 45.78% sales
- Increase 43% on uptake compared with Feb 2006 figures.
- Meal Deal 2 12.8%
- Meal Deal 3 23.5% Express Good 2 Go concept
- Meal Deal 4 17.9%



## **Meal Deals**





## What Has Café DG Achieved

- Help meet Hungry for Success recommendations.
- A foundation to develop.
- Give pupils and staff a service identity.
- Bring modern eating habits into schools.
- Introduce customer friendly products into school meals service.
- Enhance eating environment.



# What Was Needed To Make Café DG Successful

- Brand
- Theme
- Products
- Service

