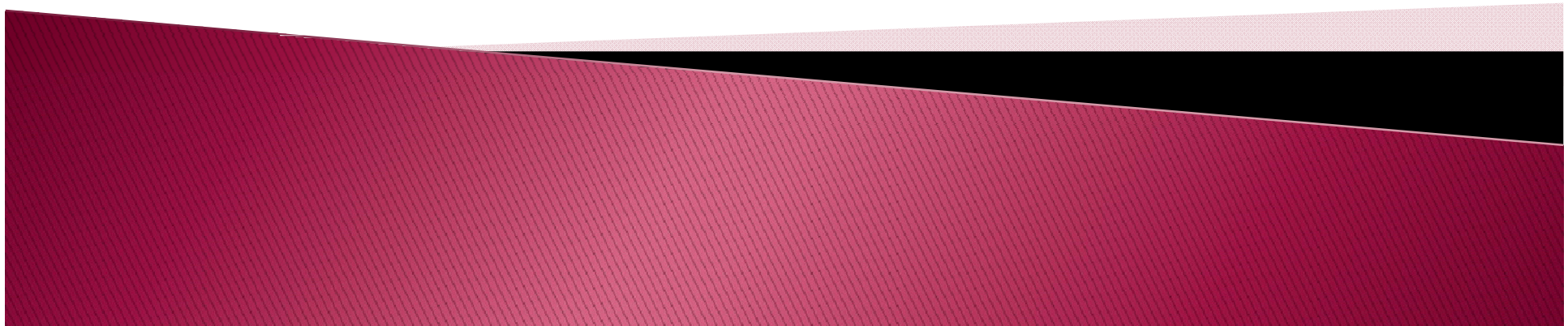


Frontline Services: Engaging with Single Outcome Agreements



Background

- ▶ Concordat Agreement between Scottish Government/ CoSLA (2007) terms of new relationship between Local Government
- ▶ Based on mutual respect/ partnership....Parity of Esteem?
- ▶ Underpinned Local Government Funding 2008 – 11
- ▶ Central element... Create SOAs – Councils and Scottish Government from 2009/10 included Community Planning Partnerships

- ▶ Councils/ Partners need to embrace 15 National Outcomes

- ▶ Outcomes covered
 - Business
 - Crime
 - Employment
 - Sustainable Places
 - Communities
 - Research and Innovation
 - Young People
 - Natural Environment
 - Healthier Lives etc

Outcomes Relevant to Work of this Group

- ▶ We live in well designed, sustainable places where we are able to access the amenities and services delivered (Sustainable places)
- ▶ We live longer healthier lives (Healthier lives)
- ▶ We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others (communities)

- ▶ We value our built and natural environment and protect it and enhance it for future generations
- ▶ Our public services are high quality, continually improving, efficient and responsive to local peoples needs

Distilling the National Outcomes

- ▶ Council/ Partners required to distill/ localise outcomes
- ▶ Renfrewshire's SOA – 21 Outcomes local
- ▶ Role of Parks, Grounds & Streets in SOA?
- ▶ Number of local outcomes

- ▶ Improved vitality of town centre
- ▶ Our residents have improved levels of health
- ▶ Increase public participation in the planning and delivery of services
- ▶ Our residents live in good quality housing with ready access to essential services
- ▶ Our built and natural environment is protected and enhanced

Current Position

- ▶ SOAs here to stay... Outcome approach to planning/ delivery in vogue
- ▶ SOAs and budgets... Needs to inform... Reduce input... Impact on outcome?
- ▶ SOA guidance being reviewed/ redrafted

Issues

- ▶ Have frontline services been engaged in the process
- ▶ Have frontline services been engaged in establishing local outcomes/ indicators
- ▶ Have frontline services been engaged in the reporting of performance

Conclusion

- ▶ Need for frontline services to engage
- ▶ Need to find ways to engage/ influence
- ▶ Essential for survival

Thank you for listening

Andrew Spowart, APSE

Andy Summers, Renfrewshire Council



www.apse.org.uk